

Robert C Cox

email: robertcox@gmail.com

EDUCATION

University of Tennessee, Knoxville: In progress, writing dissertation

- Pursuing a doctor of philosophy (Ph.D.) in Educational Psychology and Research, with a concentration in Adult Learning
- Dissertation working title—*Assessing transformative learning: Toward a unified framework*
- Research interests: transformative learning, public service management, community development

Cumberland University: Graduated in 2011

- Master's degree (M.S.) in Public Service Management
 - Awarded for excellence on the comprehensive exam

Vanderbilt University: Graduated in 2006

- Bachelor of Arts (B.A.) in Anthropology (minor: Spanish)
 - Magna cum laude with high departmental honors
 - Ingram Scholar for Public Service

RESEARCH PRESENTATIONS

Cox, R.C. & Overton, D. (2014). *Identifying crosscurrents in the assessment of self-directed learning.*

Poster session presented at the annual conference for the International Self-Directed Learning Symposium, Cocoa Beach, FL.

Cox, R.C. & Ziegler, M. (2013). *Assessing transformative learning: Challenges and ideas.* Presentation at the annual conference for the American Association for Adult and Continuing Learning, Lexington, KY.

Cox, R.C. (2012). *Hope, fear, and motivation in adult learning.* Roundtable presentation at the annual conference for the American Association for Adult and Continuing Learning, Las Vegas, NV.

Cox, R.C. (2010). *Highlander folk school: History of service.* Presentation at the annual research presentation for the Cumberland University Public Service Program, Nashville, TN.

Cox, R.C. (2005). *Where kudzu meets cactus: The remaking of a small, southern town.* Presentation at the annual National Service Learning Conference, Orlando, FL.

PROFESSIONAL EXPERIENCE

CHILDREN'S WELFARE AND BENEFITS UNIT: Lebanon, TN

Department of Children's Services.....April 2008-present

- Responsible for coordinating benefits programs for a caseload of custodial and adoptive children. Frequently develop and present training materials and research reports.

Accomplishments:

- Wrote resource guide addressing common questions from adoptive parents regarding federal and state benefits programs
- Worked with departmental management to develop an automated eligibility determination system for young adults transitioning to post-foster care services
- Worked with staff from multiple agencies to streamline child support enforcement processes

Policy Competencies:

Federal and TN state policies regarding: foster care and adoption funding (Title IV-E), extension of foster care, adoption assistance, subsidized permanent guardianship, Medicaid, Supplemental Security Income (SSI disability), enforced child support, SACWIS (state automated child welfare information system)

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PATIENT ADVOCATE: Tullahoma, TN

Partners for Healing.....July 2007-April 2008

- Responsible for handling and ensuring successful completion of Prescription Assistance Program applications for free and low-cost prescription drugs for the working uninsured
- Engaged in outreach to locate new patients and encourage community support

Accomplishments:

- Significantly accelerated turn-around time for providing free and low-cost prescriptions to uninsured patients
- Developed report to show clinic's positive financial impact for patients and community

RECOGNITION

- Eagle Scout (1998)
- Awarded *Distinguished Extra Miler Service Award* by the Tullahoma Area Chamber of Commerce for service to the community's health programs (April 2008)
- *Volunteer of the Year*. presented by Partners for Healing staff and board of directors for work supporting medical programs in Coffee, Moore, and Franklin counties (2008)