

Lisa C. Yamagata-Lynch

Ombudsperson | Professor | University of Tennessee Knoxville
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Professional Experiences

- 2021-Present University Ombudsperson and Director, Office of Ombuds Services, University of Tennessee (UT), Knoxville, Tennessee
- 2019-2021 University Ombudsperson, Office of Ombuds Services, UT Knoxville, Tennessee
- 2017-Present Professor, Educational Psychology and Counseling Department (EPC), UT Knoxville, Tennessee
- 2011-2017 Associate Professor, EPC Department, UT Knoxville, Tennessee
- 2008-2011 Associate Professor, Educational Technology, Research, and Assessment (ETRA) Department, Northern Illinois University (NIU), DeKalb, Illinois
- 2004-2008 Assistant Professor, ETRA Department, NIU, DeKalb, Illinois
- 2001-2004 Assistant Professor, Department of Teaching and Learning (T&L), University of Utah (U of U), Salt Lake City, Utah

Education

- 1996-2001 Ph.D., Indiana University, Bloomington, IN
Double Major in Educational Psychology with Learning, Cognition, and Instruction Concentration and Instructional Systems Technology, Minor in Library Information Science
- 1994-1996 M.S., Indiana University, Bloomington, IN
Major in Instructional Systems Technology
- 1990-1994 B.A., 聖心女子大学 (University of the Sacred Heart), Tokyo Japan
Major in 教育学科心理学専攻認知心理学専門 (Psychology with specialization in Cognitive Psychology)

Certification and License

- 2021 Association of Talent Development (ATD) Coaching Certificate
- 2021 Completed Tennessee Rule 31 Family Mediator Training

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| 2020 | Certified Organizational Ombudsman Practitioner® (CO-OP) |
| 2020 | VitalSmarts Crucial Conversations Certified Organizational Trainer |
| 2020 | VitalSmarts Crucial Accountability Provisionally Certified Organizational Trainer |
| 2020 | Registered Tennessee Rule 31 General Civil Mediator |
| 2019 | Intercultural Development Inventory (IDI) Qualified Administrator |

Strategic Accomplishments

University Level Accomplishments

University of Tennessee, 2019-Present Created and institutionalized the University of Tennessee Office of Ombuds Services for faculty, staff, and graduate students that meet the standards and practices of the International Ombudsman Association. Worked closely with the Provost's Office, Human Resources, General Counsel, and other university leaders. In 2021, the Chancellor's Office approved request to increase the office staff by hiring an Associate Ombudsperson and promoted my position to Director.

University of Tennessee, 2013-2014 Institutionalized infrastructures to increase summer school student enrollment and hire a Summer School Coordinator. Worked closely with the Provost's Office, Division of Finance and Administration, College of Arts and Sciences Deans, University Housing, Creative Communications, and the Center for International Education.

Departmental Accomplishments

University of Tennessee, 2017-2019 Designed, developed, and implemented training for tenure track and tenured faculty in the Educational Psychology and Counseling Department when the University of Tennessee adopted an electronic faculty productivity reporting system. Mentored tenure track faculty for developing retention and tenure and promotion material preparation.

Programmatic Accomplishments

University of Tennessee, 2011-2019 Designed, developed, and institutionalized an online graduate program in Instructional Technology in the Educational Psychology and Counseling Department at the University of Tennessee for working adults that increased in revenue from \$40K to \$200K, maintained a 95% or higher graduation rate after the first program course, and 100% alumni job placement.

Northern Illinois University, 2008-2011 Designed, developed, and institutionalized an online graduate teacher licensure master's program for technology specialists. Engaged in institutional research for accreditation, and authored the program review report, which led to national recognition from the International Society for Technology Education and National Council for Accreditation of Teacher Education. This program was recognized as a top online graduate program in 2012 by the US News & World Report.

Northern Illinois University, 2004-2011 Designed, developed, and institutionalized a multi-section preservice education technology integration course in the Educational Technology, Research, and Assessment Department at Northern Illinois University that met the National Council for Accreditation of Teacher Education requirements.

Diversity, Engagement, and Inclusion Leadership Activities

Leadership in Committees

- 2020-Present UT Diversity Leads Committee
- 2019-Present UT Intercultural Development Inventory (IDI) Advisory Board
- 2017-2018 UT Commission for Women Co-Chair
- 2015-2020 UT Strategies and Tactics for Recruiting to Improve Diversity and Excellence (STRIDE) Member

Invited Panel Moderator

- 2021 Making Visible the Racialized Experiences of UT's AAPI Women Faculty
- 2021 UT Tickle College of Engineering Media Club: Myth of the Model Minority

Invited Panel Member

- 2021 UT College of Education Health and Human Sciences (CEHHS) Women's History Month Webinar Panel: Breaking Barriers and Shattering Glass Ceilings in Education

Other Institutional Leadership Appointments

- 2019-Present UT Workplace Bullying Task Force Co-Chair
- 2018-2019 UT Teaching Evaluation Potential Bias Task Force Chair
- 2018-2019 UT EPC Department Learning, Design, and Technology Ph.D. Program Coordinator
- 2017-2019 UT EPC Department Associate Head

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| 2017-2019 | UT EPC Department Director of Graduate Studies |
| 2017-2019 | UT EPC Department Learning Environments and Educational Studies Ph.D. Program Coordinator |
| 2013-2019 | UT EPC Department Graduate Certificate in Online Teaching and Learning Coordinator |
| 2013-2014 | UT Chancellor's Administrative Intern for Implementing Summer Term Task Force Recommendations |
| 2011-2019 | UT EPC Department Instructional Technology Online Program Coordinator --100% Online Enrollment-Based Revenue Generating Program-- |
| 2008-2011 | NIU ETRA Department Instructional Technology Program Coordinator |
| 2005-2008 | NIU ETRA Department Coordinator of Teacher Preparation Technology Integration Courses |
| 2003-2004 | U of U College of Education Council Executive Committee, Elected Chair |

Leadership Development

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| 2019 | HERS Institute, Bryn Mawr College |
| 2017-2018 | University of Tennessee, Knoxville Leadership Program |
| 2014 | ACE Leadership Academy for Department Chairs |
| 2013 | University of Tennessee, Knoxville College of Education, Health and Human Sciences Leadership Development Institute |
| 2008-2009 | Northern Illinois University Provost Leadership Initiative |
| 1997 | Preparing Future Faculty Program, Counseling and Educational Psychology Department, Indiana University |

Program Assessment and Accreditation Experience

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| 2021 | Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) Virtual On-Site Reaffirmation Committee Member |
| 2018-2019 | UT EPC Southern Association of Colleges and Schools (SACS) Assessment Data Reporting Coordinator |
| 2010-2011 | NIU ETRA Department Instructional Technology Master's Program Assessment Report Author |

2007-2008 NIU ETRA Department NCATE Technology Specialist Certification Program SPA Report Author

Faculty Performance Review Experiences

2017-2018 Delegated with a portion of faculty annual performance review by Department Head

2008-2011 NIU ETRA Department Departmental Personnel Committee
& Engaged in annual faculty performance review and tenure and performance review.
2005-2007

International Guest Lecturer Appointments

2011-2012 Department of Value and Decision Science (VALDES), 東京工業大学 (Tokyo Institute of Technology), Tokyo Japan

2003 College of Education, 信州大学 (Shinshu University), Nagano, Japan

Graduate Research and Teaching Positions

2000-2001 Research Assistant, Inquiry Learning Forum (ILF), Indiana University, Bloomington, Indiana

1998-2000 Research Assistant/Teaching Assistant, Teacher Institute for Curriculum Knowledge of Technology (TICKIT), Indiana University, Bloomington, Indiana

1997-1998 Associate Instructor, Introduction to Educational Psychology, Counseling and Educational Psychology Department, Indiana University, Bloomington, Indiana

1996-1997 Research Assistant, Center for Innovative Practices for Young Children Indiana University, Bloomington, Indiana

1995-1996 Project Associate, National Clearinghouse of U.S.-Japan Studies Indiana University, Bloomington, Indiana

Bilingual Professional Experiences in K-12 and Corporate Settings

1996 Instructional Design Intern, Motorola University Japan, Nippon Motorola, Tokyo, Japan

1993 Bilingual Assistant for Peter Jennings during the Tokyo G7 Summit for ABC News Bureau Tokyo Office

1993-1994 Project Manager, Youth Bowl Japan, Tokyo, Japan

- 1993-1994 Technology Workshop Instructor, Soft Tech and Services, Tokyo Japan
- 1990-1994 English Instructor, Terakoya Izumi (K-12 alternative school), Tokyo, Japan
- 1992-1993 Bilingual Administrative Assistant Junior School Office, International School of the Sacred Heart Tokyo, Japan
- 1992-1993 Desktop Publishing Assistant, Enclair Inc.

Honors

Research

- 2016-2019 Research Fellow for the Research and Education Center for Lifespan Development, Shirayuri University, Tokyo Japan (白百合女子大学生涯発達研究教育センター)
- 2007 Selected Participant for the National Science Foundation/AECT Research and Theory Division Research Symposium
- 2007 Nominated for the Kappa Delta Pi/AERA Division K Early Career Research Award
- 2006 Selected Participant for the International Conference of the Learning Sciences Early Career/Junior Researcher Consortium
- 2000 Selected Student Intern for the Center for Innovative Learning Technologies (CILT) Annual Conference

Teaching

- 2020 UT Teaching and Learning Innovation Technology-Enhanced Fellow
- 2019 Nominated for the UT L.R. Hesler Award for Excellence in Teaching and Service
- 2017 Nominated for the Chancellor's Honor in Excellence in Advising
- 2016 Nominated for the Chancellor's Honor in Excellence in Teaching
- 2014 UT Office of Information Technology 2014 Faculty Spotlight for Online Teaching
https://www.youtube.com/watch?v=5BOvwOMyo_U
- 2012 Selected participant for the UT Summer Teaching Institute

Awards

Research

- 2012 Association for Educational Communication and Technology (AECT) Research and Theory Division Annual Book Award
- 2002 Instructional Systems Technology Department Dissertation of the Year Award, Indiana University
- 2001 Frieda Alice Renfro Dissertation Fellowship, Counseling and Educational Psychology Department, Indiana University
- 2000 L. C. Larson Travel Award, Instructional Systems Technology Department, Indiana University

Teaching

- 2017 AECT Division of Distance Learning Best Practice Award

Professional Service

- 2011 AECT Research and Theory Division Annual Service Award

Scholarship

- 1990-1994 Sacred Heart Society Scholarship, University of the Sacred Heart

Research and Scholarly Publications

Peer Reviewed Articles in Scholarly Journals

- Yamagata-Lynch, L. C., Garty, E., Hostetter, S. T., Lunga, M. (in press). Grappling with professional ethics in instructional technology by participating an online service-learning course. *Journal of Computing in Higher Education*.
- Collaborative work with current and former student
- Brawner, S., Stephens, C. A., Yamagata-Lynch, L., & Donaldson, J., & (2020). Leadership attainment of 14 women in agriculture: A qualitative study. *Journal of Leadership, Accountability and Ethics* 17(1), 62-86. doi:10.33423/jlae.v17i1.2791
- Collaborative work with former student
- Do, J., & Yamagata-Lynch, L. C. (2017). Designing and developing cell phone applications for qualitative research. *Qualitative Inquiry* 23(10), 757-767. doi: 10.1177/1077800417731085
- Collaborative work with former student
- Yamagata-Lynch, L. C., Deshpande, D., R., Do, J., Garty, E., Mastrogiovanni, J. M., & Teague, S.

- J. (2017). Net Neutrality and Implications to Online Learning. *International Review of Research in Open and Distance Learning*, 18(6), 243-260. doi: 10.19173/irrodl.v18i6.3129
- Collaborative work with current and former students.
- Yamagata-Lynch, L. C., Do, J., Deshpande, D., R., Skutnik, A. L., Murphy, B., & Garty, E. (2017). Narrative inquiry with activity systems: A story about net neutrality. *International Journal of Qualitative Methods*. 16(1), 1-11. doi: 10.1177/1609406917704352
- Collaborative work with current and former students.
- Howard, C. D., Staples, C., Dubreil, S., & Yamagata-Lynch, L. C. (2016). Engaging the design process as a means for French language learning: The app farm design. *International Journal of Designs for Learning*. 7(3), 42-61. doi: 10.14434/ijdl.v7i3.21658
- Collaborative work with colleagues and junior faculty.
- Yamagata-Lynch, L. C., Skutnik, A. L., Garty, E., & Do, J. (2016). Interactionist qualitative research as a semiotic mediated activity. *SAGE Open* 6(3), 1-14. doi:10.1177/2158244016666889
- Collaborative work with current and former students
- York, C. S., Yamagata-Lynch, L. C., & Smaldino, E. S. (2016). Adult reflection in a graduate-level online distance education course. *Reflective Practice*, 17(1), 40-58. doi:10.1080/14623943.2015.1123686
- Yamagata-Lynch, L. C., & Paulus, T. M. (2015). Enacting collective design intentions in an online graduate level introductory instructional technology course. *International Journal of Designs for Learning*, 6(1), 26-53. doi: 10.14434/ijdl.v6i1.13679
- Yamagata-Lynch, L. C., Do, J., Skutnik, A. L., Thompson, D. J., Stephens, A. F., & Tays, C. A. (2015). Design lessons about participatory self-directed online learning in a graduate level instructional technology course. *Open Learning*, 30(2) pp. 1-12. doi:10.1080/02680513.2015.1071244
- Collaborative work with former students.
- Smaldino, S. & Yamagata-Lynch, L. C. (2015). The course-in-a-box: Design issues. *TechTrends*, 59(4) 71-77. doi: 10.107/s11528-015-0873-7
- Yamagata-Lynch, L. C., Cowan, J., & Luetkehans, L. M. (2015). Transforming disruptive technology into sustainable technology: Understanding the front-end design of an online program at a brick-and-mortar university. *The Internet and Higher Education*, 26. 10-18. doi:10.1016/j.iheduc.2015.03.002
- Yamagata-Lynch, L. C. & Luetkehans, L. M. (2014). Longitudinal design case of a university preservice technology integration curriculum. *International Journal of Designs for Learning*, 5(1), 25-42. doi: 10.14434/ijdl.v5i1.5167
- Yamagata-Lynch, L. C. (2014). Blending Online Asynchronous and Synchronous Learning. *The International Review of Research in Open and Distance Learning*, 15(2), 189-212. doi: 10.19173/irrodl.v15i2.1778

- Ryder, L., Yamagata-Lynch, L. C. (2014). Understanding tensions: Activity systems analysis of cross-continental collaboration. *CALICO Journal*, 31(2), 62-81. doi: 10.1558/cj.v31i2.201-220
 → Collaborative work with a former student
- Yamagata-Lynch, L. C., Click, A., & Smaldino, S. (2013). Activity systems as a framework for scaffolding participant reflections about distance education in an online instructional technology course. *Reflective Practice*, 14(4), 536-555. doi:10.1080/14623943.2013.809336
 → Collaborative work with a former student and a colleague.
- Fortney, K. & Yamagata-Lynch, L. C. (2013). How instructional designers solve workplace problems: A field study. *Performance Improvement Quarterly*, 25(4), 91-109. doi: 10.1002/piq.21130
 → Collaborative work with a former student.
- Yamagata-Lynch, L. C., & Haudenschild, M. (2009). Using activity systems analysis to identify inner contradictions in teacher professional development. *Teaching and Teacher Education*, 25(3), 507-517. doi:10.1016/j.tate.2008.09.014
 → Collaborative work with a former student.
- Yamagata-Lynch, L. C., & Haudenschild, M. (2008). Teacher perception of barriers and aids of professional growth in professional development. *School-University Partnerships*, 2(2), 90-106.
 → Collaborative work with a former student.
- Yamagata-Lynch, L., C. (2007). Confronting analytical dilemmas for understanding complex human interactions in design-based research from a Cultural-Historical Activity Theory (CHAT) framework. *The Journal of the Learning Sciences*, 16(4), 451-484. doi: 10.1080/10508400701524777
- Yamagata-Lynch, L. C., & Smaldino, S. (2007). Using activity theory to evaluate and improve K-12 school and university partnerships. *Evaluation and Program Planning*, 30(4), 364-380. doi: 10.1016/j.evalprogplan.2007.08.003
 → This article was reprinted in L. Moller, J. B. Huett, & D. M. Harvey. (2009). *Learning and instructional technologies for the 21st century: Vision of the future*. pp. 175-203. Springer, New York.
- Yamagata-Lynch, L. C. (2005). Essay review of Zhao (2003) What should teachers know about technology? Perspectives and practices. Invited peer reviewed book review in *Teaching and Teacher Education*, 21(5), 579-584. doi:10.1016/j.tate.2005.03.010
- Barnett, M., Yamagata-Lynch, L., Keating, T., Barab, S. A., & Hay, K. E. (2005). Using virtual reality computer models to support student understanding of astronomical concepts. *Journal of Computers in Mathematics and Science Teaching*, 24(4), 333-356.
- Ehman, L. H., Bonk, C. J., & Yamagata-Lynch, L. C. (2005). A model of teacher professional development to support technology integration. *Association for the Advancement of*

Computing In Education Journal, 13(3), 251-272.

- Yamagata-Lynch, L. C. (2003). Using activity theory as an analytical lens for examining technology professional development in schools. *Mind, Culture, and Activity*, 10(2), 100-119. doi: 10.1207/S1532-7884MCA1002_2
- Yamagata-Lynch, L. C. (2003). How a technology professional development program fit into the work lives of teachers. *Teaching and Teacher Education*, 19(6), 591-607. doi:10.1016/S0742-051X(03)00056-8
- Barab, S., A., Barnett, M., Yamagata-Lynch, L. C., Squire, K., & Keating, T. (2002). Using activity theory to understand the contradictions characterizing a technology-rich introductory astronomy course. *Mind, Culture, and Activity*, 9(2), 76-107. doi: 10.1207/S15327884MCA0902_02
- Bonk, C. J., Ehman, L., Hixon, E., & Yamagata-Lynch, L. (2002). The pedagogical TICKIT: Teacher Institute for Curriculum Knowledge about the Integration of Technology. *Journal of Technology and Teacher Education*, 10(2), 205-233.
- Barab, S. A., Hay, K. E., & Yamagata-Lynch, L. C. (2001). Constructing networks of activity: An in-situ research methodology. *The Journal of the Learning Sciences*, 10(1/2), 63-112. doi: 10.1207/S15327809JLS10-1-2_5
- Barab, S. A., Hay, K. E., Squire, K., Barnett, M., Schmidt, R., Karrigan, K., Yamagata-Lynch, L. C., & Johnson, C. (2000). Virtual solar system project: Learning through a technology-rich, inquiry-based, participatory learning environment. *Journal of Science Education and Technology*, 9(1), 7-25. doi: 10.1023/A:1009416822783
- Cole, D., Sugioka, H., & Yamagata-Lynch, L. C. (1999). Supportive classroom environments for creativity in higher education. *Journal of Creative Behavior*, 33(4), 277-293. doi: 10.1002/j.2162-6057.1999.tb01407.x
- The author listing to this article is presented in alphabetical order. We took equal ownership in the research and writing.

Book Publication

- Yamagata-Lynch, L. C. (2010). Activity systems analysis methods for understanding complex learning environments. New York, NY: Springer.

Peer Reviewed Book Chapter

- Medley, R. A., Nolley, C., Labriola, T., Brown, Y., Polowy, M., Lloyd, V., York, C. S., & Yamagata-Lynch, L., C. (2020). Evolutional and technological influences in design: A longitudinal examination of PRIDE design case. In M. J. Bishop et al. (Eds.). *Handbook of Research on Educational Communications and Technology*. (pp. 799-818). New York, NY: Springer. doi: 10.1007/978-3-030-36119-8_39
- Collaborative work with former student and colleagues.
- Yamagata-Lynch, L. C., Chang, H. -H., Hayakawa, T., Mastrogiovanni, J., Shipley, L., Miller, C., & Terrica, D. (2020). Ahah, I'm a designer?!: Becoming empowered designers through

course experiences. In Hokanson et al. (Eds). *Educational Technology Beyond Content: A New Focus for Learning*. (pp. 11-26). New York, NY: Springer. doi: 10.1007/978-3-030-37254-5

→ Collaborative work with students.

Yamagata-Lynch, L. C. (2014). Understanding and examining design activities with Cultural Historical Activity Theory. In B. Hokanson & A. Gibbons (Eds). *Design in Educational Technology: Design Thinking, Design Process, and the Design Studio* (pp. 89-106). New York, NY: Springer.

Invited Book Chapters

Harness, M., & Yamagata-Lynch, L. C. (2016). Systemic tensions in American teacher unions: An activity systems analysis of teacher unions and their role in society. In D. Gedera, & P. Williams (Eds). *Activity theory in education: Research and practice* (pp. 71-85). Rotterdam, The Netherlands: Sense Publishers.

→ Collaborative work with a former student.

Yamagata-Lynch, L. C., & Smaldino, S. (2009). Using activity theory to evaluate and improve K-12 School and university partnerships. In L. Moller, J. B. Huett, & D. M. Harvey (Eds). *Learning and instructional technologies for the 21st century: Vision of the future* (pp. 175-203). New York, NY: Springer

→ This book chapter was originally published in 2007 as a peer-reviewed journal article in *Evaluation and Program Planning* Yamagata-Lynch, L. C., & Smaldino, S. (2006). Critical support framework for K-12 school and university technology partnerships. In S. Tettegah and R. Hunter (Eds). *Education and technology: Issues in applications, policy, and administration* (pp. 29-42). New York, NY: Elsevier Inc.

Encyclopedia Entry Published by Invitation in a Book

Yamagata-Lynch, L. (2013). Cultural historical activity theory. In R. Richey (Ed.) *Encyclopedia of terminology of educational communications and technology* (pp 69-71). New York, NY: Springer.

Peer Reviewed Conference Proceedings

Yamagata-Lynch, L. C. (2002). *Dilemmas of diagramming activity systems that unfolds over time*. Paper presented at the Bi-annual Meeting of International Conference of the Learning Sciences, Seattle, WA.

Yamagata-Lynch, L. C. (2001). *Community of practice: What is it, and how can we use this metaphor for teacher professional development?* Paper presented at the Annual Meeting of Association for Educational Communication and Technology, Atlanta, GA. (ERIC Document Reproduction Service No. ED470198)

Peer Reviewed Conference Presentations

- Yamagata-Lynch, L. C. (2021). Making the ombuds office accessible with data visualization: What data to collect, how to analyze, how to visualize, how to create ombuds service data dashboards, and engaging in a data showcase. International Ombuds Association Annual Conference, Virtual.
- Yamagata-Lynch, L. C. (2020, March 27-April 1). Ombuds service database design, analysis, & visualization. [Concurrent Session]. International Ombudsman Association Annual Conference, Portland, OR, United States. <https://www.ioaconference.org> (Conference Cancelled)
- Yamagata-Lynch, L. C., Lunga, M. L., Shipley, L., Mastrogiovanni, J. M., Chang, H. (2019). Be inspired in a collaborative research team! Paper presented at the Annual Convention of the Association of Educational Communication and Technology, Las Vegas, NV.
- Yamagata-Lynch, L. C., Garty, E., & Teague, S, J. (2018). *Qualitative comparative study of instructional design and technology student perception of ethical responsibilities to AECT Standards and Code of Ethics*. Paper presented at the Annual Convention of the Association of Educational Communication and Technology, Kansas City, KS.
- Yamagata-Lynch, L. C., Chang, H. -H., Hayakawa, T., Mastrogiovanni, J., Shipley, L., Miller, C., & Durbin, T. (2018). *Ahah, I'm a designer?!: Becoming Empowered Designers through Course Experiences*. Paper presented at the Bi-Annual Meeting of the Association of Educational Communication and Technology Research Symposium, Bloomington, IN.
- Yamagata-Lynch, L. C., Garty, E., Teague, S, J. (2018). *Qualitative comparative study of Instructional Design and Technology student perception of ethical responsibilities to AECT Standards and Code of Ethics*. Paper presented at the Annual Meeting of American Educational Research Association, New York, NY.
- Yamagata-Lynch, L. C., Despande, D. R., Do., J., Garty E., Mastrogiovanni, J. M., & Teague, S., J. (2017). *Net neutrality and its implications to online learning*. Paper presented at Annual Convention of the Association of Educational Communication and Technology, Jacksonville, FL.
- Skutnik, A. L., & Yamagata-Lynch, L. C. (2017). *Digital syllabuses as tools for course design in Engineering*. Paper presented at the Annual Conferences of the Jean Piaget Society, San Francisco, CA.
- Yamagata-Lynch, L. C., Despande, D. R., Do., J., Garty E., Mastrogiovanni, J. M., & Teague, S., J. (2017). *Net neutrality and its implications to online learning*. Paper presented at the Annual Conferences of the Jean Piaget Society, San Francisco, CA.
- York, C., Yamagata-Lynch, L. C., & Smaldino, S. (2016). *Adult reflection in a graduate-level online distance education*. Paper presented at the Annual Convention of the Association of Educational Communication and Technology, Las Vegas, NV.
- Howard, C. D., Dubriel, S., Staples, C., & Yamagata-Lynch, L., C. (2016). *Eliciting precedent in Instructional Design: The case of Bonne Chance*. Paper presented at the Annual Convention of the Association of Educational Communication and Technology, Las Vegas, NV.

- Yamagata-Lynch, L. C., Skutnik, A. L., & Do, J. (2016). *A relational and transactional approach in understanding human psychology with semiotic mediated action*. The 31st International Congress of Psychology, Yokohama, Japan.
- Yamagata-Lynch, L. C., Do, J., Deshpande, D. R., & Skutnik, A. L. (2016). *Narrative storytelling with activity systems analysis*. Paper presented at the Annual Meeting of American Educational Research Association, Washington, DC.
- Yamagata-Lynch, L. C., Deshpande, D. R., Do, J., & Skutnik, A. L. (2016). *Net neutrality and implications to instructional technology*. Paper presented at the Annual Meeting of American Educational Research Association, Washington, DC.
- Do, J., & Yamagata-Lynch, L. C. (2015). An instructor/designer's lessons from designing a mobile app for engaging undergraduate students in reflective learning practice. Paper presented at the Annual Convention of the Association of Educational Communication and Technology, Indianapolis, IN.
- Yamagata-Lynch, L. C., Garty, E., & Do, J. (2015). *Making ethical design issues real in an online instructional technology course through community engagement activities*. Paper presented at the Annual Convention of the Association of Educational Communication and Technology, Indianapolis, IN.
- Do, J., & Yamagata-Lynch, L. C. (2015). *Developing and using cell phone application for qualitative research*. Paper presented at the 11 International Congress of Qualitative Inquiry, Urbana-Champaign, IL.
- Yamagata-Lynch, L. C., Do, J., Deshpande, D. R., & Skutnik, A. L. (2015). *Qualitative data interpretation and storytelling with activity systems analysis*. Paper presented at the 11 International Congress of Qualitative Inquiry, Urbana-Champaign, IL.
- Yamagata-Lynch, L. C., Skutnik, A. L., & Do, J. (2015). *Addressing epistemological and methodological tensions in qualitative inquiry with mediated action*. Paper presented at the 11 International Congress of Qualitative Inquiry, Urbana-Champaign, IL.
- Yamagata-Lynch, L. C. (2014). *Blending online synchronous and asynchronous learning*. Paper presented at the Annual Convention of the Association for Educational Communication and Technology, Jacksonville, FL.
- Yamagata-Lynch, L. C. (2013). *Activity systems analysis as a guiding framework for identifying design cases*. Paper presented at the Annual Convention of the Association for Educational Communication and Technology, Anaheim, CA.
- Yamagata-Lynch, L. C. (2013). *The changing nature of online course design expectations*. Paper presented at the Annual Convention of the Association for Educational Communication and Technology, Anaheim, CA.
- Yamagata-Lynch, L. C. (2013). *Unit of analysis in Cultural Historical Activity Theoretical Research: Can we talk about the methodological dilemmas?* Paper presented at the Annual Meeting of American Educational Research Association, San Francisco, CA.
- Larson, M., Yamagata-Lynch, L. C., & Paulus, T. (2012). *A design education dilemma: Distinguishing between learning outcomes at the Master's and Doctoral Levels*. Paper

- presented at the Annual Convention of the Association for Educational Communication and Technology, Louisville, KY.
- Luetkehans, L. M., Cowan, J., Draper, D., Hung, W., Hsu, P., Mayall, H., Omale, N., & Yamagata-Lynch, L. C. (2012). *The evolution of an "honor roll" online Master's program in IT: Critical decisions and outcomes*. Paper presented at the Annual Convention of the Association for Educational Communication and Technology, Louisville, KY.
- Smaldino, S., & Yamagata-Lynch, L. C. (2012). *Course-in-a-box: Design issues*. Paper presented at the Annual Convention of the Association for Educational Communication and Technology, Louisville, KY.
- Yamagata-Lynch, L. C. (2012). *Understanding design activities with Cultural Historical Activity Theory*. Paper presented at the Research Symposium Meeting of the Association for Educational Communication and Technology, Louisville, KY.
- Yamagata-Lynch, L. C. & Boling, E. (2011). *Exploring missing conversations in Instructional Technology about theory, research, methods, and practice*. Paper presented at the Annual Meeting of American Educational Research Association, Jacksonville, FL.
- Cowan, J. & Yamagata-Lynch, L. C. (2011). *An activity and social network analysis of integrating technology into English language learner geology instruction*. Paper presented at the Annual Meeting of American Educational Research Association, Jacksonville, FL.
- Yamagata-Lynch, L. C. & Cowan, J. (2011). *Activity systems analysis and social network analysis: What are the potentials benefits to CHAT scholars using both analyses in mixed methods research?* Paper presented at the International Society for Cultural and Activity Research Congress, Rome, Italy.
- Yamagata-Lynch, L. C. (2011). *Methodological issues to consider when conducting CHAT educational research with activity systems analysis*. Paper presented at the International Society for Cultural and Activity Research Congress, Rome, Italy.
- Yamagata-Lynch, L. C. & Cowan, J. (2011). *Exploring the potential benefits to social network research by integrating qualitative activity systems analysis*. Paper presented at Sunbelt XXXI, St. Pete, FL.
- Yamagata-Lynch, L. C., & Cowan, J. (2011). *Using activity systems analysis to document and reflect on design tensions of an online degree program*. Paper presented at the Annual Meeting of American Educational Research Association, New Orleans, LA.
- Yamagata-Lynch, L. C. (2010). *Activity systems analysis in various studies: A guide for starting future investigations*. Paper presented at the Annual Meeting of Association for Educational Communication and Technology, Anaheim, CA.
- Yamagata-Lynch, L. C., & Cowan, J. (2010). *Tracing changes in teacher design, development, and implementation of virtual field trips and standards-based lessons*. Paper presented at the Annual Meeting of Association for Educational Communication and Technology, Anaheim, CA.
- Yamagata-Lynch, L. C. (2010). *What we can learn from activity theoretical research critics*.

Paper presented at the Annual Meeting of American Educational Research Association, Denver, CO.

- McGraw, J., & Yamagata-Lynch, L. C. (2009). *Using activity systems analysis to evaluate the implementation of science curriculum in multiple Illinois schools*. Annual meeting of the Association for Educational Communication and Technology, Louisville, KY.
- Yamagata-Lynch, L. C., & Smaldino, S. (2009). *Developing data collection instruments with the activity systems model*. Annual meeting of the Association for Educational Communication and Technology, Louisville, KY.
- Boling, E., & Yamagata-Lynch, L. C. (2008). *Activity systems analysis as a tool for instructional design*. Paper presented at the Annual Meeting of Association of Educational Communication and Technology, Orlando, FL.
- Click, A., Smaldino, S., & Yamagata-Lynch, L. C. (2008). *Designing for student engagement in Second Life*. Annual Meeting of Association for Educational Communication and Technology, Orlando, FL.
- Yamagata-Lynch, L. C., Click, A., & Smaldino, S. (2008). *Using activity systems analysis to trace changes in student reflections in Second Life Courses*. Paper presented at the Annual Meeting of Association for Educational Communication and Technology, Orlando, FL.
- Yamagata-Lynch, L. C., & Pamental, M. P. (2008). *Using activity systems to scaffold student moral decision making*. Paper presented at the Annual Meeting of the American Educational Research Association, New York, NY.
- Yamagata-Lynch, L. C., Pamental, M., & Smaldino, S. (2007). *Activity systems analysis as a conceptual tool for organizing complicated activities*. Paper presented at the Annual Meeting of American Educational Research Association, Chicago, IL.
- Yamagata-Lynch, L. C., & Smaldino, S. (2007). *Using activity theory to foster dialogue in K-12 university partnerships*. Paper presented at the Annual Meeting of American Educational Research Association, Chicago, IL.
- Pamental, M., & Yamagata-Lynch, L. C. (2007). *A transactional approach to moral education*. Paper presented at the Annual Meeting of American Educational Research Association, Chicago, IL.
- Yamagata-Lynch, L. C., & Smaldino, S. (2006). *Merging theory and practice in K-12 school and university partnerships with activity theory*. Paper presented at the Inaugural Research Symposium Meeting of the Association for Educational Communication and Technology, Bloomington, IN.
- Luetkehans, L., Bell, S., Bell, D., Yamagata-Lynch, L. (2006). *Uniquely gathered, uniquely guided: The Wright PDS*. Paper presented at the Professional Development Schools National Conference, Orlando, FL.
- Yamagata-Lynch, L. C., & Haudenschild, M. (2006). *Using activity theory to identify contradictions and tensions in teacher professional development*. Paper presented at the Annual Meeting of American Educational Research Association, San Francisco, CA. (ERIC Document Reproduction Service No. ED491495)

- Yamagata-Lynch, L. C., & Haudenschild, M. (2005). *Investigation of enabling and disabling social structures of teacher professional development*. Paper presented at the Annual Meeting of American Educational Research Association, Montreal, Canada. (ERIC Document Reproduction Service No. ED489894)
- Yamagata-Lynch, L. C., & Smaldino, S. (2005). *Building consensus on university and K-12 partnership goals using activity theory*. Paper presented at the Annual Meeting of Association for Educational Communication and Technology, Orlando, FL.
- Yamagata-Lynch, L. C., & Wiley, D. (2002). *Implications of Sociocultural theory for research in instructional technology*. Paper presented at the Annual Meeting of Association for Educational Communication and Technology, Dallas, TX.
- Ehman, L., Bonk, C. J., Yamagata-Lynch, L. C., & Keller, J. (2002). *Finally, a model reflecting three years of in-school teacher professional development related to technology integration*. Paper presented at the Annual Meeting of American Educational Research Association, New Orleans, LA.
- Yamagata-Lynch, L. C. (2002). *Using activity theory as an analytical lens for examining technology professional development in schools*. Paper presented at the Annual Meeting of American Educational Research Association, New Orleans, LA.
- Yamagata-Lynch, L. C. (2002). *Fitness of a technology professional development before, during, and after the program*. Paper presented at the Annual Meeting of American Educational Research Association, New Orleans, LA.
- Bonk, C. J., Ehman, L., Hixon, E., & Yamagata-Lynch, L. C. (2001). *The pedagogical TICKIT: Teacher Institute for Curriculum Knowledge about the Integration of Technology*. Paper presented at the Annual Meeting of the American Educational Research Association, Seattle, WA.
- Barab, S. A., Hay, K. E., Squire, K., Barnett, G. M., & Yamagata-Lynch, L. C. (2000). *Virtual solar system project: Learning through a technology-rich inquiry-based, participatory learning environment*. Paper presented at the Annual Meeting of American Educational Research Association, New Orleans, LA.
- Barab, S. A., Barnett, G. M., Yamagata-Lynch, L. C., Squire, K., & Keating, T. (1999). *Using activity theory to understand the contradictions characterizing a technology-rich introductory astronomy course*. Paper presented at the Annual Meeting of American Educational Research Association, Montreal, Canada.
- Barab, S. A., Hay, K. E., & Yamagata-Lynch, L. C. (1999). *Constructing networks of activity: An in-situ research methodology*. Paper presented at the Annual Meeting of American Educational Research Association, Montreal, Canada. (ERIC Document Reproduction Service No. ED432597).
- Cole, D., Sugioka, H., & Yamagata-Lynch, L. C. (1998). *Supportive classroom environments for creativity in higher education*. Paper presented at the Annual Meeting of American Educational Research Association, San Diego, CA.

Peer Reviewed Workshop at a Conference

Yamagata-Lynch, L. C., & Smaldino, S. (2007). *Using activity systems analysis to examine qualitative datasets*. Workshop facilitated at the Annual Meeting of American Educational Research Association, Anaheim, CA.

Regional and Non-Peer Reviewed Conference Presentation

Yamagata-Lynch, L. C. (2009). *Using activity systems analysis for monitoring teacher action research*. Annual meeting of the Geological Society of America North-Central Section, Rockford, IL.

Yamagata-Lynch, L. C. (2008). *Potential use of activity systems analysis in instructional design*. Paper presented at the Chicago International Society of the Performance Improvement Cracker Barrel, Schaumburg, IL.

Invited Ombuds Workshop Facilitation

Yamagata-Lynch, L. C., (2021). *Demystifying Ombuds work by presenting data for impact*. Kennesaw State University School of Conflict Management Summer Institute. (Virtual facilitation through Zoom).

Invited Presentations at Conferences

Bastiaens, T, Bonk, C. J., Ostashewski, N., & Yamagata-Lynch, L. C., (2018). *What is the future of Learning? Visions of Education 20/20 in our changing learning world*. Annual Meeting of E-Learn, Las Vegas, NV.

Jones, M., Yamagata-Lynch, L. C., & Ozogul, G., (2018). *Graduate Student Assembly Panel: Preparing your CV for the job market*. Annual Convention of the Association of Educational Communication and Technology, Kansas City, KS.

Jones, M., Yamagata-Lynch, L. C., & Rogers, S. E., (2018). *Graduate Student Assembly Panel: Common interview questions and how to answer them*. Annual Convention of the Association of Educational Communication and Technology, Kansas City, KS.

Yamagata-Lynch, L. C. (2014). *Teacher Education Division Panel, The landscape of teacher education: Preparing teachers for virtual learning environments*. Presented at Annual Meeting of the Association for Educational Communication and Technology, Jacksonville, FL.

Luetkehans, L. M., & Yamagata-Lynch, L. C. (2014). *Teacher Education Division Panel, Research in technology and teacher education: A world café*. Presented at Annual Meeting of the Association for Educational Communication and Technology, Jacksonville, FL.

Johnson, T., Yamagata-Lynch, L., Ifenthaler, D., Smaldino, S., Schuch, D., Gibbons, A., Shute, V., Luetkehans, L., Hooper, S., Pirnay-Dummer, P., & Murowski, M. (2009). *Interconnecting research to practice: Is there any real benefit or is it mostly bother?* Presidential Panel Discussion at the Annual meeting of the Association for Educational Communication and Technology, Louisville, KY.

Yamagata-Lynch, L. C. (2006). *Making contributions to educational research with activity theoretical research*. Invited paper for the AECT Research and Theory Division and Design and Development Division titled: Emerging Methods: Activity Theory in Instructional Technology, Presented at Annual Meeting of the Association for Educational Communication and Technology, Dallas, TX.

Yamagata-Lynch, L. C. (2006). Paper discussant for *Transforming curricula and sustaining reforms session*. Bi-annual Meeting of International Conference of the Learning Sciences, Bloomington, IN.

Yamagata-Lynch, L. C. (2005). *Founders' session response panel discussant coordinator*. Professors of Instructional Design and Technology Annual Meeting Estes Park, CO.

Invited Presentation at US Institutions

Yamagata-Lynch, L. C. (2011). *Activity systems analysis in design research*. Invited seminar lecture at Florida State University, Tallahassee, Florida.

Yamagata-Lynch, L. C. (2001). *Introducing Sociocultural Theory to instructional designers*. Invited Lecture at Utah State University, Logan, Utah

Invited Lectures at Overseas Institutions

Yamagata-Lynch, L. C. (2016). *アメリカの大学院生活 (Graduate student life in American Graduate Schools)*. Invited lecture at the Psychology Department, University of the Sacred Heart, Tokyo, Japan.

Yamagata-Lynch, L. C. (2013). *Message to my 後輩 (Underclassmen)* Invited lecture at the Psychology Department, University of the Sacred Heart, Tokyo, Japan.

Yamagata-Lynch, L. C. (2012). *アメリカの大学にての女性教授職 (Women's status in US universities as professors)*. Invited lecture at the Psychology Department, University of the Sacred Heart, Tokyo, Japan.

Yamagata-Lynch, L. C. (2011). *人間活動理論 (Cultural Historical Activity Theory)*. Invited lecture at the Psychology Department, University of the Sacred Heart, Tokyo, Japan.

Yamagata-Lynch, L. C. (2009). *Activity systems analysis: Examples and implications for future research*. Invited lecture at the Department of Value and Decision Science (VALDES), Tokyo Institute of Technology, Tokyo, Japan.

Yamagata-Lynch, L. C. (2009). *Social media tools and reconceptualizing information and its value*. Invited lecture at the Department of Value and Decision Science (VALDES), Tokyo Institute of Technology, Tokyo, Japan.

- Yamagata-Lynch, L. C. (2009). *The status of female faculty and tenure in American universities*. Invited lecture at the Department of Value and Decision Science (VALDES), Tokyo Institute of Technology, Tokyo, Japan.
- Yamagata-Lynch, L. C. (2009). *Studying at a graduate school in the US and teaching at a US university*. Invited lecture at the Psychology Department, University of the Sacred Heart, Tokyo, Japan.
- Yamagata-Lynch, L. C. (2009). *Vygotsky and Sociocultural theory*. Invited lecture at the Department of Value and Decision Science (VALDES), Tokyo Institute of Technology, Tokyo, Japan.
- Yamagata-Lynch, L. C. (2008). *Using activity systems analysis for understanding complex human learning situations*. Invited Lecture at the Department of Value and Decision Science (VALDES), Tokyo Institute of Technology, Tokyo, Japan.

Invited Online Keynote Address

- Yamagata-Lynch, L. C. (2011). *Activity systems analysis methods*. Invited Skype Keynote, Center for Research on Activity, Development, and Learning (CRADLE), University of Helsinki, Finland.

Grants

Funded External Research Grants

- Perry, E. & Yamagata-Lynch, L. C. (2007). Enhancing Diversity Track 2: Intensive Field Experience in Northern Illinois and Central Mexico for Middle and High School Teachers Serving Large Hispanic Populations. National Science Foundation Opportunities for Enhancing Diversity in the Geosciences (OEDG) Track 2: Program Full-Scale Projects for \$ 1,030,479. (co-PI).
- Strauss, E., Lord, C., Barnett, G., & Hall, T. (2006). *Urban Ecology Course Materials Created with a Universal Design for Learning Framework*. National Science Foundation, Instructional Materials Development Program for \$2.1 million dollars (Sub-contractor, budgeted for \$145,000)

Funded Internal Research Grants

- Yamagata-Lynch, L. C. (2006). *Developing new research methods using activity systems analysis for K-12 school and university partnership research*. NIU 2006 ETRA Department: Institute of Learning Transfer Support for \$5,000 (Principal Investigator).

Yamagata-Lynch, L. C., & Pamental, M. (2006). *Using activity systems to scaffold student moral decision making*. NIU 2005 Research and Artistry Grant for \$4,500 (Principal Investigator).

Yamagata-Lynch, L. C. (2005). Developing frameworks and activities for supporting university and K-12 school partnerships to prepare and sustain highly qualified teachers. NIU 2005 Research and Artistry Grant for \$4,750 (Principal Investigator).

Yamagata-Lynch, L. C. (2005). Investigation of enabling and disabling social structures of teacher professional development. NIU College of Education Scholarship Support Grant for \$1,860 (Principal Investigator).

Yamagata-Lynch, L. C. (2002). Investigation of enabling and disabling social structures of teacher professional development. U of U Research Committee Faculty Research and Creative Grant for \$5,968 (Principal Investigator).

Teaching

University of Tennessee Undergraduate Course

Freshmen Seminar: Manga and Graphic Novels

University of Tennessee Graduate Courses

Computer Applications in Education

Cultural Historical Activity Theory and Methods

Design Thinking and Theory

Digital Tools in Qualitative Research

→ 100% online

Introduction to Qualitative Research in Education

Online Learning Environments

→ 100% online

Professional Ethics in Instructional Technology

→ 100% online

→ This course was selected by the City of Cleveland as a partner project for the 2014-2015 UT Smart Communities Initiative

Professional Seminar for Educational Psychology and Counseling Students

Proseminar 1: Instructional Technology as a Profession

→ 100% online

Seminar in Learning Environments and Educational Studies

Theoretical Trends and Issues in Instructional Technology

Northern Illinois University Undergraduate Courses

Computers in Education

Field Experience for Integrating Technology in the Elementary Classroom

→ 100% online

Integrating Technology into the Elementary Classroom

Northern Illinois University Graduate Courses

Doctoral Seminar: Instructional Technology Problems

Doctoral Seminar: Instructional Technology Theory

Proseminar in Instructional Technology

→ Varied formats, 50% online and 80% online

Instructional Media and Technology

Research Seminar: Activity Systems Analysis Methods

Technology and Assessment for Elementary Education

Theories of Computer Based Instruction

University of Utah Undergraduate Courses

Educational Applications of Technology

Educational Applications of Technology for Grades 6-12

University of Utah Graduate Courses

Critical Perspectives in Computers in Education

Design of School Based Research

Human Computer Interaction

Introduction to Research in Teaching and Learning

Seminar in Learning and Instruction: Topic: Conducting Sociocultural Research on Technological Cultural Artifacts

Sociocultural Theory

Teacher Research

Courses Taught at Foreign Institution

2012 人間活動理論にてデザインを見つめる (*Understanding design with activity systems analysis*). Invited four-week course taught in Japanese at the Department of Value and Decision Science (VALDES), Tokyo Institute of Technology, Tokyo, Japan.

- 2011 Understanding digital humanities with activity systems analysis. Invited four-week course instructor taught in English and Japanese at Department of Value and Decision Science (VALDES), Tokyo Institute of Technology, Tokyo, Japan.
- 2003 Comparative studies of US and Japanese educational systems. Invited one-week course taught in Japanese at Shinshu University Summer Program, Nagano, Japan

Funded Internal Teaching Grants

- Yamagata-Lynch, L. C. (2006) *Assessing effectiveness and curriculum development of ETT 401A/401B course work*. NIU College of Education Instructional Development Grant for \$4,000.
- Yamagata-Lynch, L. C. (2003). *International faculty professional development grant*, University of Utah Faculty Professional Development Grants Committee for \$1,500 in support of teaching at Shinshu University.

Chaired Dissertations at UT

- Deshpande, D. (2017). Using Twitter and network analysis to assess complex thinking in physics: An exploratory mixed methods study.
- Do, J. (2018). Understanding instructors' synchronous online course design activity: A multiple case study.
- Murphy, B. (2019). Awakening the designer: An exploratory study about one homeschool parent's use of design-thinking and -doing processes to tackle the "Wicked Problem" of teaching-and-learning reading with a struggling student.
- Pattie, C. (2019). Online writing assessments, ESLs, and the one-to-one initiative.
- Sasso, R. (2017). Academic library resources and services for online distance learners: An exploratory study.
- Skutnik, A. (2018). Understanding what influences engineering faculty course syllabus decisions through Activity Theory.
- Teague, S. (2019). Realist evaluation of teacher professional development.

Chaired and Co-Chaired Dissertations at NIU

- Click, A. (2014). Engaging girls in technology through video game design. (Co-Chair).
- Coleman, L. (2008). The role of school administrator as knowledge manager: A process for school improvement. (Co-Chair).
- Fortney, K. (2009). Across organizational boundaries: Horizontal expertise in instructional design. (Chair).
- Lusher, T. (2012). The influence of students' first impressions of avatars on social network in a multi-user virtual environment class: A qualitative study. (Co-Chair).

- Medley, R. (2015). An activity theoretical perspective on inter-organizational collaboration in instructional technology development and implementation. (Co-Chair).
- Ryder, L. (2011). Cross-continental collaborations: A case study using activity systems analysis. (Co-Chair).
- Stucky, T. (2010). The effects of generative teaching technique on pre-service teachers' comprehension and application of instructional design principles. (Co-Chair).

Service to Department, College, and University

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| 2021 | UT Faculty Review and Promotion Taskforce, Member |
| 2020-2021 | UT Online Consortium Steering Committee, Member |
| 2020 | UT Assistant/Associate Vice Provost for Online Learning & Academic Programs Search Committee, Member |
| 2020 | UT Reimaging Fall Task Force: Workplace Safety Subcommittee, Member |
| 2019 | UT Teaching and Learning Innovations Instructional Design Consultant Search Committee, Member |
| 2018-2019 | UT CEHHS E-Learning Working Group |
| 2017-2018 | UT Provost's Office Work Life Balance Working Group, Member |
| 2017-2018 | UT Provost's Office Underrepresented Faculty Mentoring Working Group, Member |
| 2017 | UT OIT e-Learning Specialist Search Committee, Member |
| 2016-2017 | UT Commission for Women Status of Women Subcommittee, Member |
| 2016-Present | UT Commission for Women, Member |
| 2016 | UT Assistant Director of International Support Services Search Committee, Member |
| 2015-2016 | UT EPC Adult Education/Adult Learning Assistant and Associate Professor Search Committee, Chair |
| 2015-2016 | UT EPC Strategic Planning Leadership Team, Member |
| 2014-2015 | UT EPC IT Assistant Professor Search Committee, Chair |
| 2014 | UT Self-Serve Online Training RFP Review Team, Member |
| 2014-2016 | UT Summer Advisory Committee, Member |
| 2013-2015 | UT Quality Enhancement Plan Team, Writing Sub-Team, Definition Committee, Member |

2013-2016 UT Math Camp Task Force, Member

2013-2014 UT Summer School Coordinator Search Committee, Chair

2013 UT Director of Online Learning Search Committee, Member

2012-2013 UT Online Task Force, Member

2012-2020 UT Japanese Animation Research Society Faculty Advisor

2011-2018 UT CEHHS Technology Committee, Member

2010-2011 NIU Strategic Plan for Enrollment Management Task Force, Member

2010-2011 NIU Distributed Learning Task Force, Member

2010-2011 NIU College of Education Curriculum Committee, Member

2010-2011 NIU ETRA Department Curriculum Committee, Member

2010 NIU ETRA Department Doctoral Candidacy Exam, Coordinator

2009-2011 NIU University Council, Elected Member

2008-2011 NIU ETRA Department IRB Administrative Department, Reviewer

2008-2011 NIU Faculty Senate, Representative

2007-2008 NIU STEM Professions Task Force, Members were selected by the Vice Provost

2007-2009 NIU ETRA Admission, Retention, and Professional Standards Committee, Member

2007-2008 NIU University Committee on Initial Teacher Certification (CITCI), Member

2006-2007 NIU College of Education Research Council, Member

2005-2007 NIU College of Education Elementary Education MAT Program Development Committee, Member

2004-2011 NIU Consultant to the Partnership Office

2004-2011 NIU College of Education Elementary Education Program Faculty Committee, Member

2003-2004 U of U T&L Undergraduate Technology Course Redesign Team, Chair

2002-2003 U of U T&L Graduate Curriculum Committee, Member

2001-2002 U of U T&L Technology Committee, Member

Services in Support of Junior Faculty

2019 Tenure and Promotion Material Reviewer for Prudue University

- 2018 Tenure and Promotion Material Reviewer for Mississippi State University
- 2009 NIU New Faculty Orientation Selected Host
- 2009 NIU College of Education First Year Faculty Initiative guest speaker on Tenure and Promotion
- 2008 Tenure and Promotion Material Reviewer for Old Dominion University

Invited Lectures

- 2016 *Engaging Engagement Online*. Invited Speaker for Tennessee Tech University, i3@TTU The Academy of Online Teaching and Learning Expert Talk
- 2015 *Service learning at UT*. Presented to College of Education, Health, & Human Sciences Board of Visitors, UT.
- 2014 Synchronous and Asynchronous Online Teaching: Strategies for Teaching Online Teaching online. Guest speaker for the UT Summer Teaching Institute.
- 2013 *On research agenda*. Presented as a course lecture in LEEDS Seminar.
- 2012 *Qualitative research overview*. Presented as a course lecture in Foundation of Counselor Education, UT.
- 2006 Building consensus on university and K-12 partnership goals using activity theory. Presented at the ETRA Brownbag, NIU.
- 2006 Using activity theory to identify contradictions and tensions in teacher professional development. Presented at the ETRA Retreat, NIU.
- 2005 *Using activity theory as an analytical lens for examining technology professional development in schools*. Presented via videoconference as a course lecture in Thinking and Learning in Social Contexts, Indiana University.
- 2005 *Student teaching seminar—Technology integration*. Presented as a lecture for Student Teaching Seminar, NIU.
- 2005 *Action research*. Presented at the ETRA Retreat, NIU.
- 2005 *Establishing productive group activities with technology*. Presented at the Spring 2005 Teaching Assistant Orientation, NIU.
- 2002 *Issues surrounding curriculum technology integration*. Presented as a course lecture in Introduction to Teaching, U of U.
- 2002 *Using Inspiration software in your teaching*. Presented as a course lecture in Student Teaching Seminar/Action Research in Teaching, U of U.

Service to Professional Organizations

- 2018-Present E-Learn Executive Board, Member
- 2016 AECT Design & Development Division Webinar Panel Member for “Preparing for an Academic Job Search”
- 2016-2017 ISCAR 2017 International Scientific Program Committee, Member
- 2009-2011 AERA Cultural Historical Research-SIG Awards Committee, Chair
- 2011-2012 Communications Officer for the AERA SIG Design and Technology
- 2010-2011 Past-President for the AECT Research and Theory Division
- 2009-2010 President for the AECT Research and Theory Division
- 2008-2009 President Elect and Annual Conference Program Organizer for the AECT Research and Theory Division (Elected Position)
- 2007-2008 Co-Chair for the AECT 2008 Research Symposium
- 2007-2009 AERA Cultural Historical Research-SIG Awards Committee, Elected Member

Memberships to Professional Organizations

- Association of Educational Communications and Technology (AECT)
- Association for Talent Development (ATD)
- International Ombudsman Association (IOA)

Journal Editorial Memberships

- 2011-2019 The Journal of Educational Research, Consulting Editor
- 2009-Present TechTrends, Editorial Advisory Board
- 2005-2009 TechTrends, Editorial Review Board
- 2003-Present Educational Technology Research & Development, Consulting Editor for the Research Section

Other Reviews

Journal Manuscript Review Assignments

- 2016 Computers and Education
- 2016 Journal of Computing in Higher Education

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| 2015 | The Internet and Higher Education |
| 2015 | Reflective Practice |
| 2014-Present | International Journal of Designs for Learning |
| 2014-2018 | The International Review of Research in Open and Distance Learning |
| 2010-Present | Educational Technology Research & Development, Development Section |
| 2009-2017 | Mind, Culture, and Activity |
| 2008-2011 | Teaching and Teacher Education |
| 2007 | Cities and the Environment |
| 2007 | Evaluation and Program Planning |
| 2006-2008 | School University Partnership |
| 2005-2011 | TechTrends |
| 2005-2011 | The Journal of the Learning Sciences |
| 2005-2007 | AERA Educational Researcher |
| 2001-Present | Educational Technology Research & Development, Research Section |

Dissertation External Review

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| 2014 | Australian National University |
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Federal and International Grant Proposal Review Assignments

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| 2014 | National Science Foundation, Washington, D.C. |
| 2011 | National Science Foundation, Washington, D.C. |
| 2008 | Social Sciences and Humanities Research Council of Canada |
| 2004 | National Science Foundation, Washington D.C. |
| 2002 | Office of Educational Research and Improvement, U.S. Department of Education, Washington D.C., Small Business Innovation Research (SBIR) Grant Program |

Publisher Requested Book Proposal Review Assignments

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| 2020 | SAGE Publications, Book Chapters Review |
| 2017 | SAGE Publications, Book Proposal Review |

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| 2016 | SAGE Publications, Book Proposal Review |
| 2008 | Pearson Allyn and Bacon, Book Proposal Review |
| 2006 | Routledge Taylor & Francis Group Ltd, Oxford UK, Research Methodology, Book Reviewer Prior to Publication |
| 2005 | Routledge Taylor & Francis Group Ltd, Oxford UK, Research Methodology Book Proposal Reviewer |
| 2004 | Sage Publication, Thousand Oaks, California, Mixed Methodology Book proposal Reviewer |
| 2004 | Cambridge University Press, New York, Sociocultural Theory Handbook Proposal Reviewer |
| 2003 | Wadsworth Publishing, Belmont California, Educational Technology Textbook Proposal Reviewer |
| 2001 | Houghton Mifflin Company, Boston, Massachusetts, Textbook Reviewer for "Psychology Applied To Teaching" 10 th Edition |

Consulting

Corporate and Publishers

| | |
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| 2002 | EOS Publishing, Columbus, Ohio, Teacher Professional Development Online Curriculum Design Consultant |
| 1999 | Stratigent Co., Indianapolis, Indiana, Instructional Design Consultant |
| 1999 | Bell & Howell Information and Learning, Ann Arbor, Michigan Course Pack Curriculum Developer for Introductory Educational Psychology |
| 1999 | Houghton Mifflin Company, Boston, Massachusetts, Curriculum Developer of Accompanying Website for "Psychology Applied To Teaching" 9 th Edition |

Service to Local Community

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| 2015 | Supervised report preparation for Garty, E., Yamagata-Lynch, L. C., & IT595 Summer 2015 Participants (2015). <i>Ethical needs for collecting citizen input for future planning in Cleveland, TN</i> . Knoxville, TN: University of Tennessee Smart Communities Initiative. |
| 2014-2015 | Smart Communities Initiative Faculty Leader Team member for working with City of Cleveland TN |
| 2014 | Toyota Tsusho Lunch and Learn, <i>ことわざで日本企業文化を考える— Understanding Japanese Corporate Culture through Proverbs</i> |

- 2011 LEARN IT 2011 Hand-to-Hand Learning (Professional development session hosted by the NIU ETRA Department for Illinois teachers in collaboration with Dr. Sharon Smaldino)
- 2010 LEARN IT 2.0 Social Networking in the Classroom (Professional development session hosted by the NIU ETRA Department for Illinois teachers)
- 2008 DeKalb School District and NIU High School Partnership School Workshop Participant
- 2005-2008 Technology Faculty Liaison to the DeKalb School District, Malta Elementary School, Malta Illinois
- 2002 Standards Reviewer for the Utah Basic Skills Competency Test Standard Setting, State Office of Education, Salt Lake City, Utah