# PATRICIA J. HIGGINS, PH.D.

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#### **EDUCATION**

**PhD** University of Tennessee,

December 2019

Educational Psychology: Adult Learning

Dissertation: "A Narrative Inquiry on the Experiences of Refugee Adult Learners in

Community Colleges in the Southeastern Region of the United States"

Committee: Mitsunori Misawa, PhD (chair), Ralph Brockett, PhD, Mary Catherine

Hammon, PhD, Terry Ishitani, PhD

Graduate Certificate University of Tennessee,

December 2019

Qualitative Research Methods in Education

**TESOL** ELT Leadership Management Certificate

June 2019

Teaching English to Speakers of Other Languages International

Organization

English Language Teaching Leadership Management Certificate

MS University of Tennessee, Educational Psychology

August 2017

Comprehensive Exam: "Empowering Adult Immigrant Students:

English Language Adult Education"

Advisor: Mary Catherine Hammon, PhD

**BA** Eckerd College, American Studies

December 2001

Letters Collegiums' Award of Honor

Minor, Photography

#### TEACHING & RESEARCH FOCUS AREAS

- Refugee and Immigrant Adult Learner Access and Opportunities in Higher Education
- International Student Persistence in U.S. Higher Education
- Facilitating Inclusive Learning Environments for Diverse Populations
- Student-Centered Teaching & Support Strategies
- Curriculum and Program Planning for Multicultural and Multilingual Adult Learners
- Intersectionality, Critical Theory, and Transformative Learning in Adult Learning

#### TEACHING & MENTORSHIP EXPERIENCE

## University of Tennessee, Knoxville USA

June 2022 – Current

Clinical Assistant Professor

Program Coordinator, EdPsych Online Master's Degree Program

## **Educational Psychology and Counseling Department**

University of Tennessee, Knoxville USA

August 2020 – May 2022

Educational Psychology and Counseling Department Educational Psychology Online Master's Degree Program

Adjunct Instructor, Instructor of Record

Courses Taught:

Adult Learning in Social Contexts Course Program Planning in Adult Learning Course

Facilitating Change in Educational Environments

Ethics in Adult Education

University of Tennessee, Knoxville USA

**Invited Guest Speaker,** Developing Professional Identity

Dr. Mitsunori Misawa's Graduate Course

Professional Seminar, PhD Program

Educational Psychology and Counseling Department

**University of Tennessee, Knoxville USA** 

Invited Guest Speaker, The Graduate Experience

Dr. Mitsunori Misawa's Graduate Course

Professional Experiences, PhD Programs

Educational Psychology and Counseling Department

University of Tennessee, Knoxville USA

Invited Guest Speaker, Conducting a Narrative Inquiry

Dr. Mitsunori Misawa's Graduate Course

Narrative Inquiry, PhD Program

Educational Psychology and Counseling Department

**University of Tennessee, Knoxville USA** 

Invited Guest Speaker, The Doctoral Experience

Dr. Mitsunori Misawa's Graduate Course

Professional Seminar, PhD Program

Educational Psychology and Counseling Department

University of Tennessee, Knoxville USA

Educational Psychology and Counseling Department

Teaching Assistant

Dr. Qi Sun, Non-Western Perspectives in Teaching and Learning

Educational Psychology Online Masters Degree Program

Pellissippi State Community College, Knoxville USA

September 2014 – Current

**International Admissions Specialist** 

Mentoring, Immigration Advisor, and Academic Success Advisor

for International students, Immigrant students, and English Language Learners

November 2022

October 2021

April 2020

October 2020

May 2018-August 2018

#### **ACADEMIC & PROFESSIONAL POSITIONS**

## University of Tennessee, Knoxville

June 2022 – Current

Clinical Assistant Professor

Program Coordinator, EdPsych Online M.S. Degree Program

Department of Educational Psychology & Counseling

College of Education, Health, and Human Sciences (CEHHS)

#### **International Admissions Specialist**

Pellissippi State Community College

September 2014 – Current

Final Candidate for Fulbright U.S. Scholar Administrators Program to South Korea for 2017

**International Education Committee 2015-current** 

**Strategic Enrollment Planning Committee 2018 – current** 

Stay Strong Employee Recognition for Value of Diversity 2020

## **Study Abroad Program Advisor**

University of South Florida

April 2008-August 2012

**Award: USF Outstanding Staff Award 2010** 

#### HONORS AND AWARDS FOR ACADEMIC ACHIEVEMENTS

## **Outstanding Graduate Student Award**

2019

Educational Psychology and Counseling Department, University of Tennessee

#### Friends of Educational Psychology and Counseling Research Grant

2019

Educational Psychology and Counseling Department, University of Tennessee to provide research funds to facilitate doctoral scholarship

## Travis Hawk Fellowship

2018-2019

Educational Psychology and Counseling Department, University of Tennessee, for outstanding academic credentials and success in academic journey

## **Letters Collegium Award of Honor**

2001

Excellence in the field of American Studies. This is the highest award given to a graduating Senior in American Studies.

#### **PUBLICATIONS**

- Higgins, P. (2023). "I don't even recognize myself anymore": An autoethnography of workplace bullying in higher education. *Power and Education*. https://doi.org/10.1177/17577438231163041
- Higgins, P. J., & Misawa, M. (2021). A narrative study of refugee adult learners' experiences in Southeastern U.S. community college. *Community College Journal of Research and Practice*. DOI: 10.1080/10668926.2021.1910596

#### Submitted, In Review

Higgins, P. J., & Misawa, M. (2022). A narrative inquiry on the experiences of adult refugee learners navigating U.S. higher education: Bird in a cage. *In review*.

## Works in Progress

- Higgins, P. J., & Misawa, M. (2023). A narrative inquiry on the diverse experiences of adult refugee learners in community colleges in the Southeastern Region of the United States.
- Higgins, P.J., & Misawa, M. (2023). Bridging the gap: Creating safe and inclusive research environments for vulnerable populations through narrative inquiry.
- Misawa, M., & Higgins, P.J. (2023). Changing spaces and changing positionality: The transformative process of professionalization.
- Misawa, M., & Higgins, P.J. (2023). Teaching ethics to adults: How do we learn and transfer knowledge about ethical beliefs and practices.

## International Conference Proceedings and Presentations

#### (Peer-Reviewed)

- Higgins, P.J., & Misawa, M. (2023). "Bridging the gap: Creating safe and inclusive research environments for vulnerable populations through narrative inquiry." The Association for Adult and Continuing Education Conference. Lexington, KY.
- Misawa, M., & Higgins, P.J. (2023). "Changing spaces and changing positionality: The transformative process of professionalization." The Association for Adult and Continuing Education Conference. Lexington, KY.
- Higgins, P. J., & Misawa, M. (2023). "Creating Safe and Inclusive Research Environments for Vulnerable Populations through Narrative Inquiry." The Qualitative Report Conference, Virtual Conference.
- Higgins, P. J., & Misawa, M. (2022). "A Narrative Inquiry on the Experiences of Adult Refugee Learners Navigating U.S. Higher Education: Bird in a Cage." 18<sup>th</sup>

- International Congress of Qualitative Inquiry, Virtual Conference.
- Higgins, P. J., & Misawa, M. (2022). "Bird in a Cage: A Narrative Inquiry on the Experiences of Adult Refugee Learners in a U.S. Community College: Bird in a Cage." The Qualitative Report Conference, Virtual Conference.
- Higgins, P. J., & Misawa, M. (2022). "A Narrative Inquiry on the Transformative Experiences of Adult Refugee Learners in U.S. Higher Education: Bird in a Cage." International Transformative Learning Conference, Virtual Conference.
- Higgins, P. J., & Misawa, M. (2021). "Was it a dream or a nightmare? A narrative exploration of adult refugee learners' experiences in a community college." 17<sup>th</sup> International Congress of Qualitative Inquiry, Virtual Conference.
- Higgins, P. J. (2021). "A narrative inquiry on the experiences of adult refugee learners navigating U.S. higher education: Bird in a cage." The 5<sup>th</sup> Bullying, Incivility, and Violence in Adult, Higher, Continuing, and Professional Education Pre-Conference, Adult Education in Global Times International Research Conference. Virtual Pre-Conference.
- Higgins, P. J., & Misawa, M. (2021). "Was it a dream or a nightmare? A narrative exploration of adult refugee learners' experiences in a community college." Adult Education in Global Times Conference. Virtual Conference. Retrieved from: https://edst.educ.ubc.ca/aegt2021/proceedings/

## **Domestic Conference Proceedings and Presentations**

(Peer-Reviewed)

- Higgins, P. J., & Misawa, M. (2022). "Bird in a cage: Promoting equity and civility from the Narratives of adult refugee learners." The National Association for Multicultural Education (NAME) 2022 Conference: Light in a Troubled World.
- Higgins, P. J. (2022). "I love my work, but I am walking on eggshells: An autoethnography of a toxic workplace survivor." The 6<sup>th</sup> Bullying, Incivility, and Violence in Adult, Higher, Continuing, and Professional Education Pre-Conference, Adult Education Research Conference. Virtual Pre-Conference.
- Misawa, M., & Higgins, P. J. (2022). "Re-conceptualizing ethical practices in adult education in contemporary society using an ethics-centered practice." Adult Education Research Conference. <a href="https://newprairiepress.org/aerc/2022/papers/10">https://newprairiepress.org/aerc/2022/papers/10</a>
- Higgins, P. J., & Linkous, H. (2019). "We are going to keep the American Dream going: A refugee's journey through self-directed learning." Paper presented at American Association for Adult and Continuing Education Conference, St. Louis, MO.

- Higgins, P. J., & Misawa, M. (2019). "Developing an inclusive learning environment for refugee student in U.S. adult education." Adult Education Research Conference, Buffalo, NY.
- Higgins, P. J. (2019). "The experience of adult refugee learners in the southeast U.S. during the 2016 presidential election." Adult Education Research Conference, Buffalo, NY.
- Higgins, P. J., & Misawa, M. (2018). "Developing an inclusive academic environment for international students in higher education." American Association for Adult and Continuing Education Conference, Myrtle Beach, FL.
- Sun, Q., & Higgins, P. J. (2017). "Confucian heritage culture international student experience in the southeastern U.S." Adult Education Research Conference, Norman, OK.
- Sun, Q., & Higgins, P. J. (2017). "The experience of east Asian students' campus life in the U.S.: A case study of perception of student support services at a community college." American Association for Adult and Continuing Education Conference, Memphis, TN.

#### **SCHOLARLY ORGANIZATIONS**

American Association for Adult and Continuing Education (AAACE), 2017-Present

Adult Education Research Conference (AERC), 2017 – Present

The Bullying, Incivility, and Violence in Adult, Higher, Continuing, and Professional Education Pre-Conference, in Association with the Adult Education in Global Times International Research Conference,

Conference Committee Member & Reviewer, 2021 Virtual Pre-Conference.

American Education Research Association (AERA) 2022-Present

APA: Division 15 Educational Psychology, 2022 – Present

National Association for Study Abroad Professionals (NAFSA), 2008 – Present

The Forum of Education Abroad, 2012 – Present

TESOL (Teaching English to Speakers of Other Languages International Organization), 2017 – Present

#### SCHOLARLY ORGANIZATION SERVICE

2022-currrent Adult Education Research Conference (AERC) Co-organizer for Pre-Conference for Bullying, Incivility, and Violence in Adult, Higher, and

#### **Professional Education**

Promoting Ethics and Professionalism through Adult Education Research to Help Eliminate Bullying, Incivility, and Violence for All

#### INTERNATIONAL RESEARCH & EXPERIENCE

2001 Cairo, Egypt & London, England

Homestay and Language Study

2003 Vienna, Austria

International work experience. Translation Services.

2007 London, England

Oversee operations and student/faculty studying abroad at London Study

Centre as Eckerd College.

2015/2016 **Vietnam** 

Organize and travel throughout Vietnam to recruit international students, establish collaborative agreements with Educational institutions, and solidify

partnerships with Study USA Offices at U.S. Embassies in Vietnam.

2019 Colombia

Organize and travel throughout Colombia to recruit international students, establish collaborative agreements with Educational institutions, and solidify

partnerships with Education USA Offices at U.S. Embassies.

#### **ADVISING & MENTORING**

#### PhD Committees – Function as Scholarly Area Expertise

SPRING 2023: BELTRAN, VANN

SUMMER 2023: BELTRAN, CARY, VANN FALL 2023: BELTRAN, CARY, VANN

**SPRING 2024:** 

#### MS EDPSYCH ONLINE ADVISES – FUNCTION AS PROGRAM COORDINATOR

**FALL 2022:** 11 (AEP)

**SPRING 2023:** 30 (15 AEP, 12 AE, 3 ALPS)

**SUMMER 2023:** 30 (15 AEP, 15 AE) **FALL 2023:** 40 (18 AEP, 17 AE, 5 ALPS)

**SPRING 2024:** 

#### MS EdPsych Online Comprehensive Exam Committees

**FALL 2022:** 5 TOTAL, 3 AS CHAIR **SPRING 2023:** 5 TOTAL, 2 AS CHAIR

**SUMMER 2023:** 2 TOTAL

**FALL 2023:** 5 TOTAL, 4 AS CHAIR

## SPRING 2024: 3 TOTAL, 1 AS CHAIR

#### SERVICE

## **University Service**

Assessment Day Participant/Evaluator: 2022, 2023

## **College Service**

Assessment Committee: 2023-2024

Core Course Sub-Group: 2023-204

Graduate Research Symposium Committee: 2022-2023, 2023-2024

Graduate Council: began 2023-2024, 3 year term

Graduate Council Curriculum Review Committee: began 2023-2024, 3 year term

## **Departmental Service**

DEI Committee: 2022-2023

Diversity Action Plan (DAP) EPC Student Forum Co-coordination: Spring 2023

## **Program Service**

AAACE (American Association of Adult & Continuing Education) Conference Marketing Program 10/9-15/2022

UTK OLAP Office DE Program Marketing Webinar 9/21/2022

OLC (Online Learning Consortium) Accelerate Conference 11/1-3/2022

UTK OLAP (Online Learning and Academic Programs) Office DE Program Recruitment Webinar 1/31/2023

OLAP Office Virtual Conference 10/25-27/2022

OLAP Seminar 3/8/2023

UTK STRIDE Training 8/4/2023

OLAP Mental Health Services for DE Students 9/27/2023

## PROFESSIONAL DEVELOPMENT

APA Virtual Conference 07/28-29/2022

**TLI Courageous Conversations Workshop** 9/27/2022

**AERA Virtual Conference** 5/4-5/2023

## COMMUNITY OUTREACH & SERVICE

Bridge for Refugees, Chattanooga & Knoxville

## GRANT EXPERIENCE

Submitted

Applied

Awarded